

THE CONNECTING DOT

The place where it all comes together



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Practical Business Process Improvements

Content

- Designed specifically to allow organisations and businesses to understand what they do and do not know about their business approach and values so they can identify their own areas for improvement
- Introduces delegates to a number of models that will establish their current baseline and situation so as to determine what needs to be changed and how they can best implement change most efficiently and effectively to improve their own business environment

Modules

- Understanding your Business
- Strategic Focus on Business Improvements
- Multiple Facets of Business Management
- Smart Business Solutions
- Practical Application of Change Improvements

Roles / Target Groups

- Project Manager
- Programme Manager
- Process Organisers
- Process Managers
- Digital Officers, IT Leads
- Change Managers
- Quality Assurance Officers
- Quality Controllers

Competences which are deepened

- Results-oriented work
- Requirements and goals
- Planning / Organizing
- Stakeholder Management
- Conflict Management
- Distribute and control tasks
- Negotiating / Ensuring quality
- Smart Methods of Working
- Smart Solution Development



2 Day - Workshop