

THE CONNECTING DOT

The place where it all comes together



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Crisis Management (VUCA)

Content

- Guidance through the hazards of working within this ever-changing environment to understand how to prepare, how to manage the impact of the continuing change and how to safely negotiate a passage out again
- How the project professionals and C-Level Leaders can reinforce these values through personal example and by ensuring they cascade throughout the organization
- Lead you through the world of VUCA and how it should best be managed

Roles / Target Groups

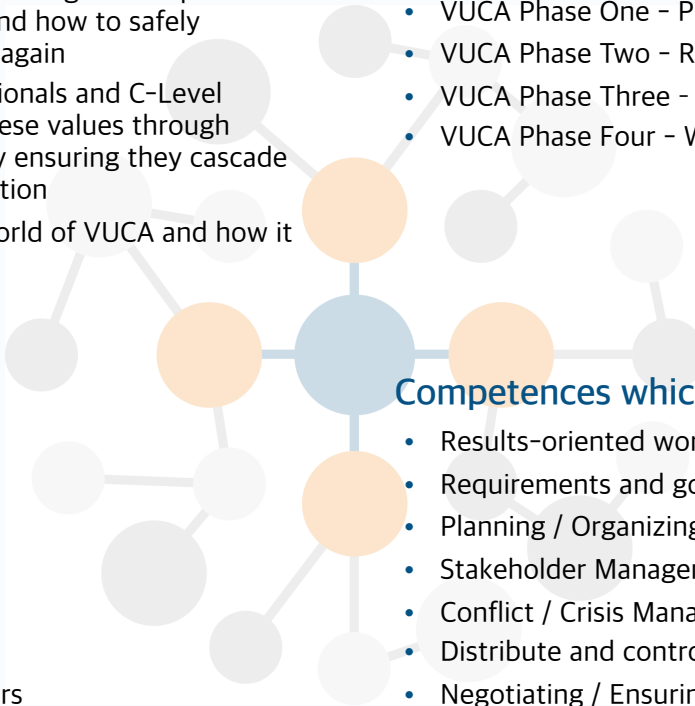
- Project Manager
- Programme Manager
- Process Organisers
- Process Managers
- Digital Officers, IT Leads
- Change Managers
- Quality Assurance Officers
- Quality Controllers

Modules

- Overview of Crisis Management
- VUCA Planning and Delivery
- VUCA Phase One - Purpose
- VUCA Phase Two - Resourcing
- VUCA Phase Three - Achievement
- VUCA Phase Four - Withdrawal

Competences which are deepened

- Results-oriented work
- Requirements and goals
- Planning / Organizing
- Stakeholder Management
- Conflict / Crisis Management
- Distribute and control tasks
- Negotiating / Ensuring quality
- Change oriented work
- Hard and soft factors



2 Day - Workshop